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Paul & Sandy Maida  
Maida Inspection Services, Inc.  
P.O. Box 15  
Plaistow, NH 03865

Dear Paul & Sandy:

It seems that it's not very often in today's fast-paced world that someone takes time out to write a letter commending outstanding service. I know that I personally rarely write letters of this nature, but my experience with Maida Inspection Services just had to be recognized.

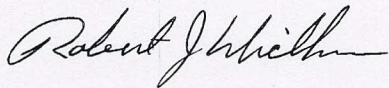
In August of this year I was considering purchasing property situated near power lines. The potential hazard of power lines (Electro Magnetic Field or EMF) is a highly controversial topic. To date no conclusive evidence has been brought forth to prove or disprove the health effects of EMF, and as a result, many professionals are reluctant to discuss the topic. It became somewhat frustrating for me to not be able to ask questions of people who certainly had information and opinions on EMF but would not discuss them, mostly to protect themselves. Then I called Maida. Sandy was very patient with me on the phone and even though I was not a paying customer, Sandy was very giving of her time and even mailed me information on EMF. Ultimately I passed on that particular property, but I knew (based on my initial interaction with your company) that I had found the company that will perform my home inspection when the time comes.

The time came just a few months later, in October. Almost as soon as I found the property, I called Maida. We set an appointment for October 20. When I arrived at the house, Paul had already been there for a half hour and was actually on the roof when I met him. For the next four hours I followed Paul around, probably asked too many naive questions, but learned more about this property than I ever anticipated. Sandy told me Paul was going to be thorough, which is exactly what I was looking for. By the end of the four hours I felt there was no rock we didn't turn over. I should mention that while I can nail two boards together and understand a thing or two about structural integrity, it is knowing where to look and taking the time to do so that makes the difference. I was very impressed with Paul's thoroughness.

Finally, there's the last stretch. After you do your inspection and collect air samples, water samples and so forth, you need the results. In my case, I needed the results very quickly because of my deadline to respond to the sellers. I had several different tests performed and the lab results trickled in one at a time over several days. Rebecca from your office faxed me the results almost as soon as they came in, which helped me reach my deadline and also gave me piece of mind.

When I think of my overall experience with Maida Inspection Services, I think of several things: responsive, prompt, courteous, thorough. These are valuable qualities in any business transaction and the professionalism, dedication and commitment level of you and your staff are key assets to your company. Again, while I don't typically take time to write letters of this nature, I feel it was important to write this letter and thank you again. In the future I will enthusiastically recommend your firm to others. I wish you much continued success.

Sincerely,

A handwritten signature in cursive script that reads "Robert J. Wickham". The signature is written in black ink and is positioned below the word "Sincerely,".

Robert J. Wickham